

# Certificate of Registration



**Intertek**

This is to certify that the information technology service management system of

## **Information Systems Solutions, Inc.**

51 Monroe Street, Suite 1609, Rockville, MD 20850

has been assessed and registered by Intertek as conforming to the requirements of

## **ISO 20000-1:2011**

The information technology service management system is applicable to:

The IT support services for internal staff at Headquarters.



Certificate Number: 13IT028  
Initial Certification: 19 April 2013  
Date: 18 April 2016  
Certificate Expiry:



*Authorised Signature: Chandrakant Kulkarni  
Intertek India Private Limited – Mumbai, India*



In the issuance of this certificate, Intertek assumes no liability to any party other than to the Client, and then only in accordance with the agreed upon Certification Agreement. This certificate's validity is subject to the organization maintaining their system in accordance with Intertek's requirements for systems certification. Validity may be confirmed via email at [certificate.validation@intertek.com](mailto:certificate.validation@intertek.com) or by scanning the code to the right with a smartphone.

The certificate remains the property of Intertek, to whom it must be returned upon request.

CT-ISO20000-1:2011-ITSMS-EN-A4-20-Oct-12

